

Workshop Templates for Little Black Box of AI UX



Sprint Planning Session

⌚ Duration: 60 minutes
👥 Participants: Full product team (cross-functional)

🎯 **Goal: Identify what to address in upcoming sprint**

-  **Identify your context** 5 mins
- What stage are you in? (Planning/Design/Dev/Testing/Launch)
 - Who's in the room? (Roles present)
 - What user journey stage needs work?

-  **Filter Cards** 5 mins
- Pull cards matching your stage tag
 - Note which role should lead each card
 - Organize by priority/relevance

-  **Quick Card Review** 30 mins
- Work through 5-7 of the filtered cards
 - Role lead facilitates each card (3-5 min per card)
 - Discuss design prompts
 - Capture insights on sticky notes

-  **Prioritize** 10 mins
- Work through 5-7 of the filtered cards
 - Role lead facilitates each card (3-5 min per card)
 - Discuss design prompts
 - Capture insights on sticky notes

-  **Create Stories & Assign** 10 mins
- Turn insights into user stories
 - Assign based on role tags
 - Add to sprint backlog with owners

📋 **Outcome: 3-5 actionable sprint stories with clear owners**

The User Journey Mapping Session

⌚ Duration: 90 minutes
👥 Participants: UX team + PM + at least one engineer

 Goal: Improve specific user journey stage

 **Map current journey**

- Draw the current user journey on a whiteboard
- Identify the 4 user experience stages for the journey:
 - Onboarding and expectation setting
 - Feedback and learning mechanisms
 - Performance monitoring & metrics
 - Error recovery & support
- Mark current pain points

15 mins

 **Filter by UX Stage**

- Choose the stage with most pain points
- Pull all cards tagged for that stage
- Example: If onboarding is broken, pull all ‘Onboarding and expectation setting’ cards

10 mins

 **Card deep-dive**

- Work through each filtered card (6-8 cards, ~5 min each)
- For each card:
 - Answer the design prompts for the specific journey
 - Mark journey map with issues discovered
 - Add sticky notes for solutions

40 mins

 **Sketch Improvements**

- Based on insights, sketch improved user journey (Focus on the UX stage you filtered by)
- Include specific changes from card discussions

15 mins

 **Prioritize Changes**

- Vote on which journey improvements to tackle first
- Estimate effort (T-shirt sizes: S/M/L)
- Identify quick wins vs. long-term work

10 mins

 Outcome: Revised user journey + prioritized improvement roadmap

About Koru UX Design

At Koru UX Design, we help growth-oriented HealthTech companies to meet ambitious product roadmaps.

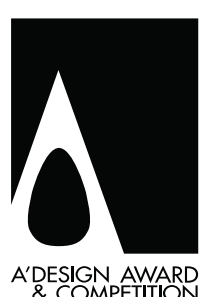
With over a decade of experience in solving complex UX challenges for HealthTech companies from startups to enterprises, we provide designs that are simple and streamlined to deploy.

Our niche expertise in HealthTech has enabled us to deeply understand the industry's intricacies and collaborate as an extension of your in-house team.

Our work portfolio covers a wide range of HealthTech solutions for EHRs, Pharmacy Management, Patient Portals, Lab Information Systems, Telemedicine Apps, Revenue Cycle Management, Patient Engagement, Home Health Solutions, and more.

We've been recognized globally for our HealthTech UX expertise, bagging top design awards for innovation and excellence of craft, including 6 iF Design Awards, an A'Design Award, and a UXDA nomination.

Let's talk about how we can help you build a world-class UX team for smarter, more efficient product cycles.



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